



# COMPLAINT HANDLING POLICY SLOVNAFT, A.S. IN RELATION TO SALE OF MOTOR FUELS, LUBRICANTS, HEATING OILS, BITUMENS, CHEMICALS AND LPG

## SAMPLE LABEL - SPECIMEN

Sample No.  / 1

NAME OF CUSTOMER	
Product Name	
Date of sample taking	
Place of sample taking	
Name of the person who take the sample	
Place where the sample was taken from	
Additional information (e.g. wheather conditions, number of RTC, etc.)	

Sample No.  / 1

NAME OF CUSTOMER	
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<sup>1</sup> Actual year e. g. 1/202X